

**TPV ENTITLEMENTS DIRECTORY
FOR
SERVICES OPERATING IN
FAIRFIELD LGA**



**Produced by
Fairfield Migrant Resource
Centre
2002
Tel: 9727 0477 Fax: 9728 6080
www.fmrc.net**

Introduction to Directory

In late June 2002 Centrelink and the Fairfield Migrant Interagency initiated a workshop to establish what was available for TPV Holders in the Fairfield LGA. It was decided at the workshop that it would be useful if participants could each submit information about their services toward the production of a Directory. This is the result. Thank you to all the contributors and Centrelink for organising the forum.

The information that appears here was volunteered by organisations, and is in no way an endorsement of any service by the Fairfield Migrant Resource Centre, Centrelink or the Migrant Interagency. It appears here unedited, and is assumed current.

General Entitlements for Temporary Visa Holders

Entitlement	Visa Class 447 Secondary Movement Off- shore Entry	Visa Class 449 Humanitarian Stay	Visa Class 451 Secondary Movement Relocation	Visa Class 785 Temporary Protection Visa	Visa Class 786 Temporary Humanitarian Concern
Work Rights	✓	❖	✓	✓	✓
Centrelink Job Matching*	✓		✓	✓	✓
Special Benefits*	✓		✓	✓	✓
Asylum Seeker Assistance (ASA)*	✓	❖	✓	✓	✓
Rent Assistance*	✓		✓	✓	✓
Family Tax Benefit*	✓		✓	✓	✓
Health Care Card*	✓		✓	✓	✓
Double Orphan Pension*	✓		✓	✓	✓
Maternity Allowance*	✓		✓	✓	✓
Maternity Immunisation Allowance*	✓		✓	✓	✓
Medicare	✓	❖	✓	✓	❖
Early Health Assessment	✓	✓	✓	✓	✓
Torture and Trauma Counselling	✓	✓	✓	✓	✓
AMEP					
ESL – NA for minors	✓		✓	✓	❖
Family Reunion					
Right of re-entry					
On Arrival Accommodation					
Government Settlement Services					
Public Education (school-aged)	✓		✓	✓	✓
HECS					
Other onshore visa grant	✓	❖	✓	✓	❖
3 yr visa	✓			✓	✓
5 yr visa			✓		

* If assessed as eligible

❖ Entitlements at the discretion of the minister

Employment

Mature Workers Program

Are you over 40 and without a case manager not in Intensive Assistance

- Looking for work
- Looking for training
- Changing jobs
- Looking for a different kind of work

Then this program can help you by

- Helping you update and type your resume
- Referral and Assistance to skilled migrants
- Helping you prepare letters of application
- Providing training in all aspects of jobseeking
- Investigating courses at TAFE and at Private Providers
- Providing Fax, Photocopy and Phone facilities
- Providing funds for you to do an employment related course \$200
- Referring you to jobs

For further information contact: Rosemary Jacob, Mission Australia,
FAIRFIELD NSW 2165, Phone 9725

Fairfield Community Resource Centre – Specialist Migrant Placement Officer

Temporary protection visa holders who have work skills are eligible for the skilled migrant placement program which is funded by the NSW Department of Education and Training. In Fairfield the program is located at Fairfield Community Resource Centre. The program can help by developing, with the client, an employment and training plan including short and long term goals, referral to appropriate training providers, assistance with employer canvassing, assistance with resumes and applications, networking and job search training."

Contact Sonia on 9727 4333, migrant_placement@frc.com.au or drop in at 25 Barbara Street Fairfield for further information or to make an appointment

Fairfield Migrant Resource Centre also provides an SMPO service. Contact Zoran on 9727 0477.

AMES Employment

AMES Employment provides Job Matching to TPV holders at all of its sites. In addition to Job Matching, AMES also delivers a case management module, targeted job search and referral to vocational education for TPV holders. These additional services are available at their Fairfield Office only.

For more information contact:

Fairfield Office
6 Alan Street
(02) 9728 3944

Cabramatta Office
Level 1, 2 Hughes Street
(02) 9723 3711

English Classes

CSA Training Services

CSA Training Services is a provider of Language Literacy and Numeracy in the Cabramatta, Fairfield and Liverpool regions. CSA delivers this course utilising Certificates in General Education and can help Job seekers with reading, writing, numbers and spoken English.

Job Seekers are referred directly from Centrelink or IA Providers and are interviewed and assessed by CSA's qualified staff. The Course is 400 hours maximum with the Job Seeker attending a minimum of 15 hours per week face to face training.

The following temporary visa holders are eligible for referral to the LLN Programme:

309, 310, 445, 450, 820, 826, 850, 437, 781, 783, 784

TAFE NSW

TPV holders access to education is subject to State Policy. In TAFE NSW, TPV holders are required to pay fees e.g. \$8 for each hour of instruction, in TAFE courses. TPV holders who are under 18 years of age are eligible to enrol in NSW government schools and are fee exempt.

TAFE NSW has a Temporary Visa Holders Policy effective from 1 January 2002. In section 3 Charges and Fees under 3.2 Tuition Fees 3.2.5 states "in extenuating circumstances, requests for individual exemptions from tuition fees may be considered by the Institute Director. A student must put in writing the reasons for requesting an exemption and include supporting documentation. Each application is to be considered on a case by case basis and the Institute Director will make the decision whether or not to exempt".

General Support

House of Welcome : *A Project of the NSW Ecumenical Council*

Supporting refugees with Temporary Protection Visa status and no family or community links, in their transition from detention into the community.

Based in Canley Vale / Carramar areas.

Where did the House of Welcome come from?

In October 1999, the government introduced a system of Temporary Protection Visas (TPVs) for people granted refugee status within Australia, known in government jargon as 'onshore' refugees. This class of visa denies access to many of the services available to people with Permanent Protection Visas, including assistance with settlement in the community.

Since this time many agencies working with refugees, including the NSW Ecumenical Council (the affiliated Christian Churches of NSW) have been aware of the plight of people being released from detention centres without support. So the NSW Ecumenical Council created the House of Welcome Project with the encouragement of a number of community agencies. It is entirely funded by churches and private donation. The House of Welcome aims to assist people with TPVs with their transition into the community.

What is it?

The House of Welcome Project has 4 aspects :

1. **Emergency accommodation** for up to 4 weeks for people being released from the Detention Centre. During this time they are assisted with registering with various government agencies that can help them, supported in the daily tasks of negotiating life in a new country and helped to find more permanent accommodation in the private rental market.
2. **A shop-front resource/referral centre**, that is currently being renovated and plans are for it to be operational by mid-year 2002. This will be a place to drop-in for a chat, seek assistance with understanding letters etc, education on different aspects of Australian society and a chance to enhance computer skills etc. This centre will also be the location of the permanent offices of the Project.
3. **English courses** are currently being established in the Fairfield area in cooperation with Friends of STARTTS and our own band of generous volunteer teachers. This is due to the fact that refugees granted Temporary Protection Visas are not eligible to access the government funded English courses provided to their counter-parts with Permanent Protection Visas.
4. **Volunteers**, the House of Welcome has a part-time Project Coordinator, but there are no other paid workers as yet and so volunteers are the vital heart of this Project.

The House of Welcome Project has been officially in operation since 15th January 2002.

The Temporary Offices are currently located at Carramar. 1-132 Wattle Ave, Carramar 2163

Project Coordinator : Sr. Sue Phillips

PO Box 734

Cabramatta 2166

Phone/Fax : 9728 4386

email: erksomob@fmm.org.au

NSW TPV Support Group

Aim: to advocate on TPV issues on a state and local government level. Participants represent a range of non governmental organisations, including from the Islamic and Christian faiths, service providers, policy advocates, and community organisations.

Convened by the Refugee Council of Australia.

rcoa@cia.com.au

02 9660 5300

PO Box 946, Glebe 2037

Meetings are held monthly, outside of business hours in Auburn

Legal

TPV Legal Working Group

This group is a subcommittee of the NSW Asylum Seekers Interagency
Aim: to provide relevant legal information to TPV holders and develop a system of legal aid for refugees with a TPV

Participants include non government organisations working with TPV holders, immigration law providers and legal volunteer services.

Convened by Cathy Preston-Thomas

Refugee Council of Australia.

rcoa@cia.com.au

02 9660 5300

PO Box 946, Glebe 2037

Meetings are held monthly, in Central Sydney

Torture & Trauma Services

STARTTS

The NSW Service for the Treatment and Rehabilitation of Torture and Trauma Survivors (STARTTS), provides a holistic range of professional services to facilitate the healing process for refugees who have been exposed to torture and trauma including those who hold a temporary protection visa. Services include

- ◆ Early health assessment and intervention services to newly arrived people from refugee like background
- ◆ Culturally appropriate counselling and therapy
- ◆ Physiotherapy and body work
- ◆ Group work
- ◆ English Classes for Temporary Protection Visa Holders
- ◆ Assistance in seeking employment and training
- ◆ Community Development projects

STARTTS is located in Carramar and Auburn and provides outreach services from a number of locations in metropolitan Sydney and additionally in the Hunter and Illawarra regions. For further information or to make a referral please phone 9794 1900.

Health

NSW REFUGEE HEALTH SERVICE

Roles of the service include:

- ❑ Consultation and support to mainstream health care workers working with refugees
- ❑ Training for health service providers on refugee health and related issues, including development of resource materials
- ❑ Liaising between agencies that work with refugees and local health services
- ❑ Delivering health information to refugees, including orientation to the health system in NSW
- ❑ Providing clinical health assessments, advice and referrals
- ❑ Facilitating and conducting research in refugee health needs, problems and service delivery issues
- ❑ Advocacy at the health policy level and on a case-by-case basis, to promote health equity for refugees

Contact Details for the NSW Refugee Health Service are:

NSW Refugee Health Service
PO Box 7103
LIVERPOOL NSW BC 1871
Elizabeth Street, South Entrance, D Wing, Liverpool Hospital
Ph: 9828 6600 Fax: 9828 6601

Other Contacts / Notes